

AMANDA C. DULANEY

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Licensed clinician leveraging a background in healthcare management, compliance/QA, and program development. Graduated from Georgia Tech's Full Stack Programming certificate program with experience in MERN stack technologies. Analytical, personable, and thoughtful, and equally comfortable engaging a team as with solving complex problems. Experienced with the tech startup environment, coordination across teams, and presenting technical subject matter to a diverse range of stakeholders.

EMPLOYMENT HISTORY

Licensing & Regulatory Compliance Manager

Charlie Health, Remote

February 2022-Current

- Manage new IOP clinic launches across a multistate region according to federal and state regulations, Joint Commission standards, and payer contracts in an early stage health-tech startup environment.
- Ensure regulatory compliance via implementation of operational changes, development of policy and procedures, audit tools, root cause analyses, and interdepartmental collaboration.
- Host and organize site visits, surveys, and inspections and oversee corrective action plan development and implementation as needed.
- Build and supervise a team of specialists as we complete all stages of the licensing lifecycle.

Program Director | Addiction Counselor

Alliance Recovery Center, Conyers GA & Athens GA

April 2019-December 2021

- Supervised a multidisciplinary team of nurses, therapists, and auxiliary staff to meet the needs of patients undergoing medication-assisted treatment for Opioid Use Disorder while maintaining responsibility for daily operations and performance of the clinic.
- Responsible for all internal quality improvement initiatives and building relationships with community stakeholders.
- Prepared and led the clinic successfully through surveys and audits related to GA Department of Community Health, Medicaid, CARE, and GA Board of Pharmacy.

Therapist | Psychometrist

Assessment & Counseling Services, College Park GA & Fayetteville GA

August 2018-April 2019

- Provided psychotherapy to adult and adolescent clients. Administered academic, cognitive, and neuropsychological assessments and wrote psychological evaluation reports for substance abuse and Social Security Disability evaluations.

Social Services Program Manager III

Central Office, GA Department of Community Supervision, Atlanta GA

May 2017-July 2018

- Assisted in the development and implementation of the Enhanced Supervision Program (ESP), whose purpose is to provide education for probation and parole officers and executive, supervisory, and support staff in motivational interviewing and cognitive behavioral skills aimed at reducing offender recidivism.
- Conducted quality assurance reviews of statewide training and development.
- Managed and conducted ESP training and development for officers in Basic Community Supervision Officer Training (BCSOT) and their Field Training Officers (FTOs) across the state of Georgia, and I supervised eleven adjunct ESP trainers.
- Recipient of the BCSOT Adjunct Instructor Award - Oct. 2017, Feb. 2018, April 2018, July 2018

Evidence-Based Program Behavioral Health Counselor II

Lee State Prison, GA Department of Corrections, Leesburg GA

August 2015-May 2017

As a counselor at a special mission medium security male prison, I counseled individuals and groups with an emphasis on behavior modification and crisis intervention. Assisted with the development of the first Evidence-Based Program (EBP) Learning Site under the Georgia Prisoner Reentry Initiative (GA-PRI),

incorporating research-based principles to create a rehabilitative treatment program aimed at reducing recidivism and increasing offender success upon community reentry. Specific accomplishments include:

- Serving as a member of the Evidence-Based Program (EBP) Advisory Committee;
- Supervising incarcerated mentors providing mentor skill training and ongoing development of EBP mentorship program structure;
- Serving as the on-site Facility Enhanced Supervision Program (FESP) Lead Trainer.

Clinical Psychology Trainee

August 2013-August 2015

University of South Carolina Psychology Clinic, Aiken SC

Conducted assessment, individual therapy, and group therapy as a clinical psychology trainee. Developed and implemented individual treatment plans for clients aged 6-79 with a variety of presenting problems at the University of South Carolina - Aiken Psychology Clinic, the Veteran and Military Student Success Center, and the Center for Innovative Learning at Pinecrest. Gained supervised experience with a variety of evidence-based treatments including Cognitive Behavioral Therapy (CBT), Cognitive Processing Therapy (CPT), Dialectical Behavior Therapy (DBT), Acceptance and Commitment Therapy (ACT), anger management, and mindfulness approaches.

EDUCATION

- 2022 **Certificate**, Full Stack Programming, Georgia Institute of Technology (Grade: A)
- 2017 **Master of Science**, Applied Clinical Psychology, University of South Carolina, Aiken
Graduated with honors: Summa cum Laude (4.0 GPA)
- 2008 **Bachelor of Science**, Psychology Major, Religion Minor, University of Georgia
Graduated with honors: Magna cum Laude (3.89 GPA)

CERTIFICATIONS & LICENSES

- 2018 **Licensed Professional Counselor (LPC)** - #LPC012740
Georgia Composite Board of Professional Counselors, Social Workers, and Marriage and Family Therapists
- 2017 **Certified Advanced Alcohol & Drug Counselor (CAADC)** - #C0313
Alcohol & Drug Abuse Certification Board of Georgia
- 2017 **Senior P.O.S.T. Instructor** - #15192
Georgia Peace Officer Standards and Training Council

TECHNICAL SKILLS

Front End: React, HTML5, CSS3, Bootstrap, Bulma, Material UI
Back End: JavaScript ES6+, jQuery, JSON, Node.js, Express.js, SQL, MongoDB, GraphQL
Concepts: RESTful APIs, Unit Testing, Continuous Integration, Responsive Design
Tools: Git, GitHub, Heroku, VSCode, Airtable, Monday, Figma, EHR, Google Suite, Microsoft Office

VOLUNTEER ACTIVITIES & COMMUNITY ENGAGEMENT

- UGAMentorProgram-----2022
- Guest Lecturer for Elbert Partners for Health, Elberton GA-----February 2019
- Research Judge for the Georgia Junior Science & Humanities Symposium, Athens GA-----2011-2019
- Guest Lecturer for East Paulding High School psychology classes, Dallas GA----- 2018
- Keynote Speaker for the DRC Substance Abuse Program graduation, Waycross GA-----August 2017
- Representative, USCA Psychology Department Community Advisory Board-----January 2014-August 2015
- Grant Reviewer for the Association of Psychological Science (APS)----- 2014

